



# Entity and Aspect Extraction for Organizing News Comments

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# Comments in News Website



**Typically**, comments are listed based on date-time and reply relation.

**Problem:** difficulty to catch the flow of the discussions and to understand their main points of agreement and disagreement.

**Example:** why is independence good/bad for the Scots? Will their economy be affected?

# There is a need for organizing comments

to help users to:

- (1) have a better understanding of the viewpoints related to each topic
- (2) facilitate the participation in discussions and thus increase the chance of acquiring new viewpoints

by clustering comments containing **similar discussions**:

- they talk about **the same entities**
- they argue about **the same aspects** of those entities.

# Contributions

- Improvements on state-of-the-art unsupervised **entity extraction** tools (Zemanta, NERD, AIDA Yago)
  - Addressed issues: noises and low coverage (due to coreferences)
- Introduced **aspect extraction** in news domain
  - Previously: **aspects** only on product review domain (Zhang & Liu, 2014)

# Entity extraction Baseline: Unsupervised Tools

<http://dbpedia.org/resource/NATO>

“Don't be afraid of Rasmussen or NATO, this is none of their business. If he ends up sending USS Ronald Reagan aircraft carrier to the coast of Scotland, then he should have done the same to Crimea.”

**Zemanta**

“Don't be afraid of Rasmussen or **NATO**, this is none of their business. If he ends up sending **USS Ronald Reagan aircraft carrier** to the coast of **Scotland**, then he should have done the same to **Crimea**.”

<http://dbpedia.org/resource/Crimea>

<http://dbpedia.org/resource/Aircraft\_Carrier>

<http://dbpedia.org/resource/Scotland>

<http://dbpedia.org/resource/USS\_Ronald\_Reagan>

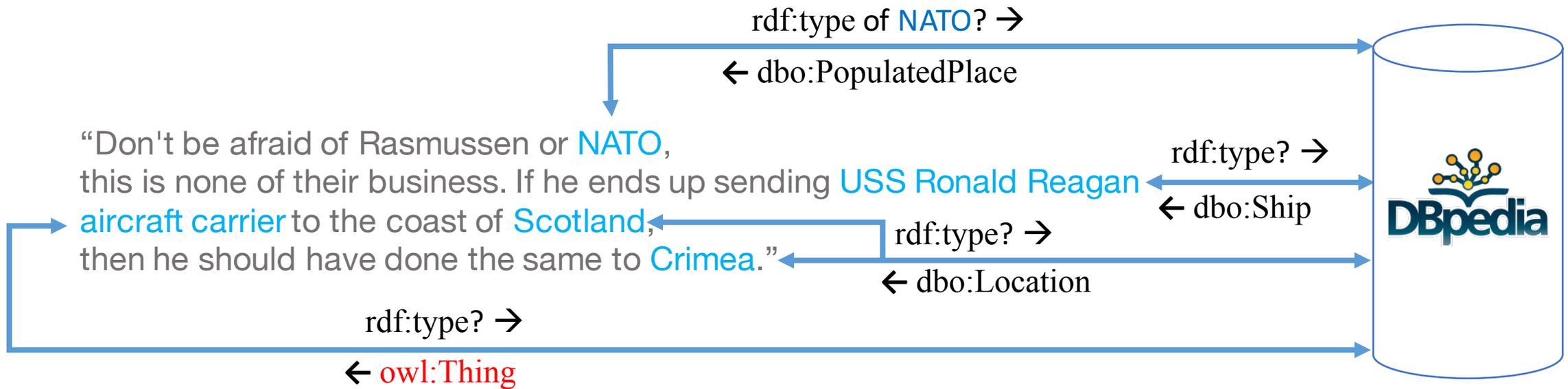
- Improved by applying:

- Entity filtering
- Name normalization
- Entity search on KB
- Coreference resolution

**Tools:** Dbpedia  
Stanford CoreNLP

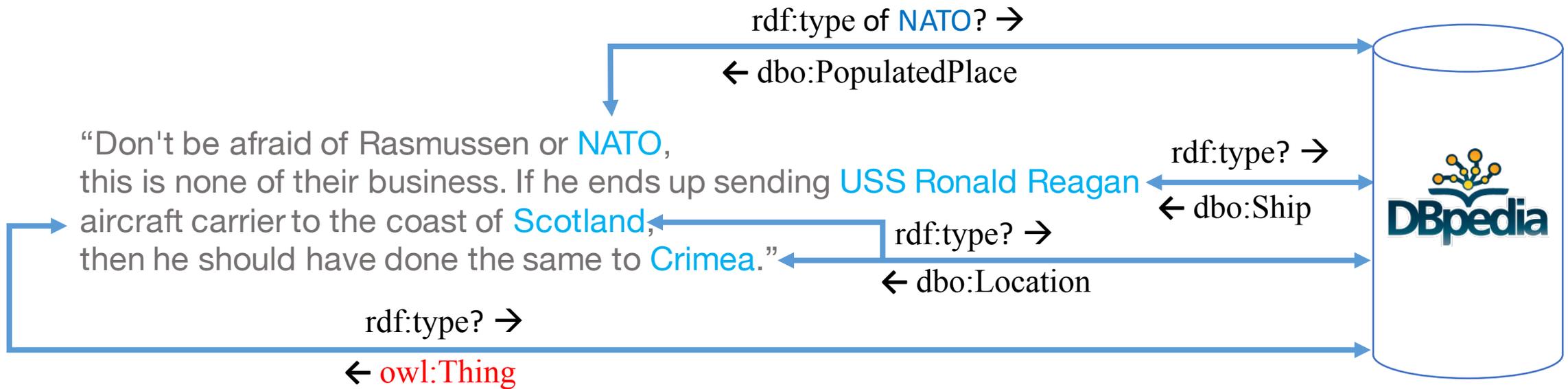
# Entity Filtering

An **entity** is an **instance of some well-defined class**



# Entity Filtering

An **entity** is an **instance of some well-defined class**



We remove **entities** that don't have `rdf:type` other than `owl:Thing` and `owl:Class`

**Risk:** lower recall

# Name Normalization

An **entity** may appear using non-proper names (alias)

**Scotland Rejects Independence in Referendum**  
Lorem ipsum dolor sit amet, consectetur adipiscing elit. Ut suscipit lacus ac bibendum mollis. Pellentesque tincidunt vulputate ligula a efficitur. Aliquam erat

foaf:givenName, foaf:surname? →  
←{'Anders', 'Fogh', 'Rasmussen'}  
**Anders Fogh Rasmussen**

.....

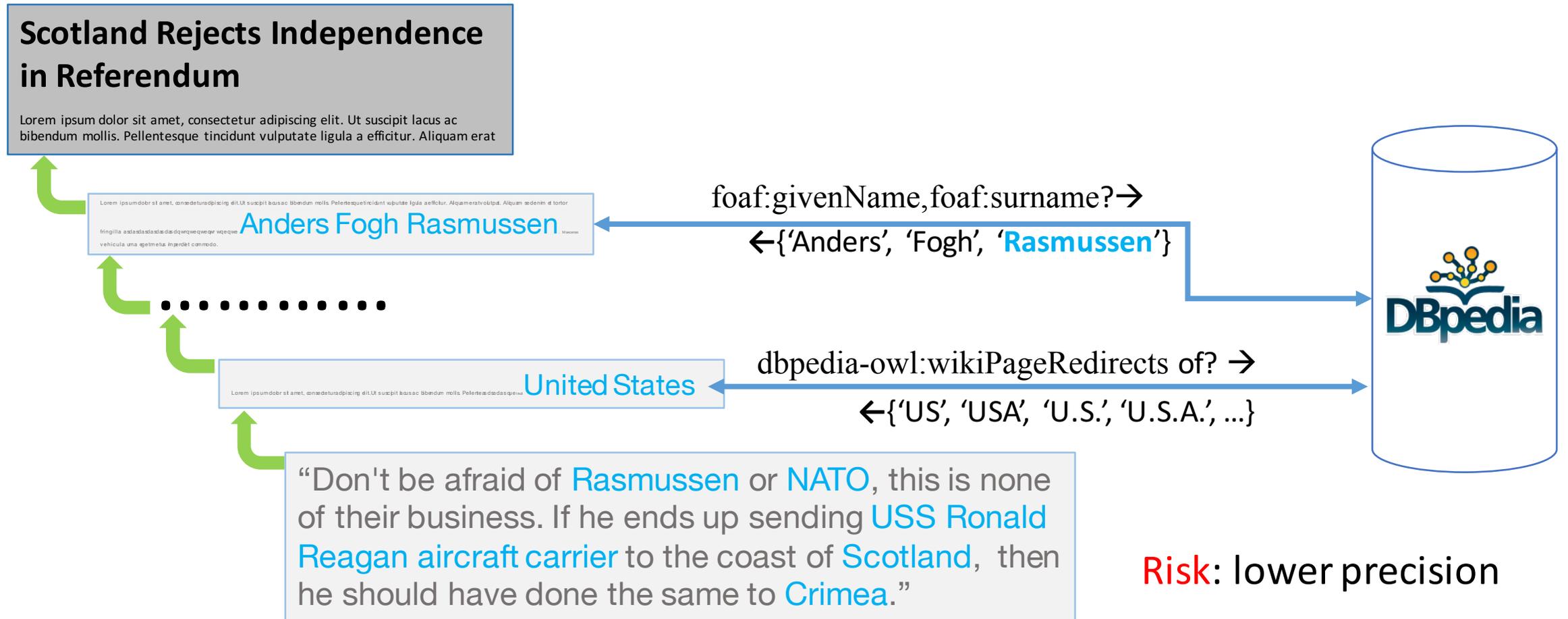
dbpedia-owl:wikiPageRedirects of? →  
←{'US', 'USA', 'U.S.', 'U.S.A.', ...}  
**United States**

“Don't be afraid of Rasmussen or **NATO**, this is none of their business. If he ends up sending **USS Ronald Reagan aircraft carrier** to the coast of **Scotland**, then he should have done the same to **Crimea**.”



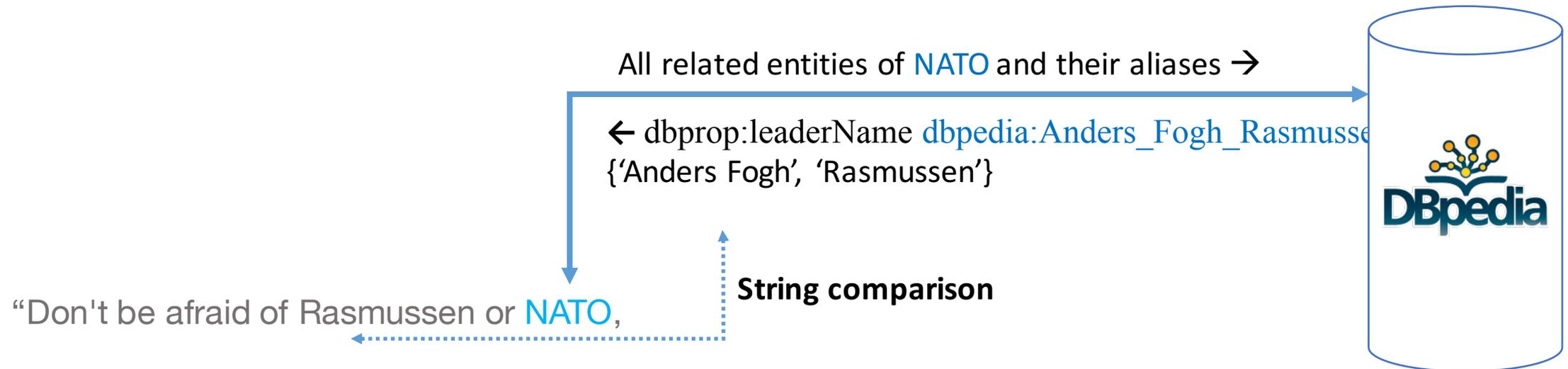
# Name Normalization

An **entity** may appear using non-proper names (alias)



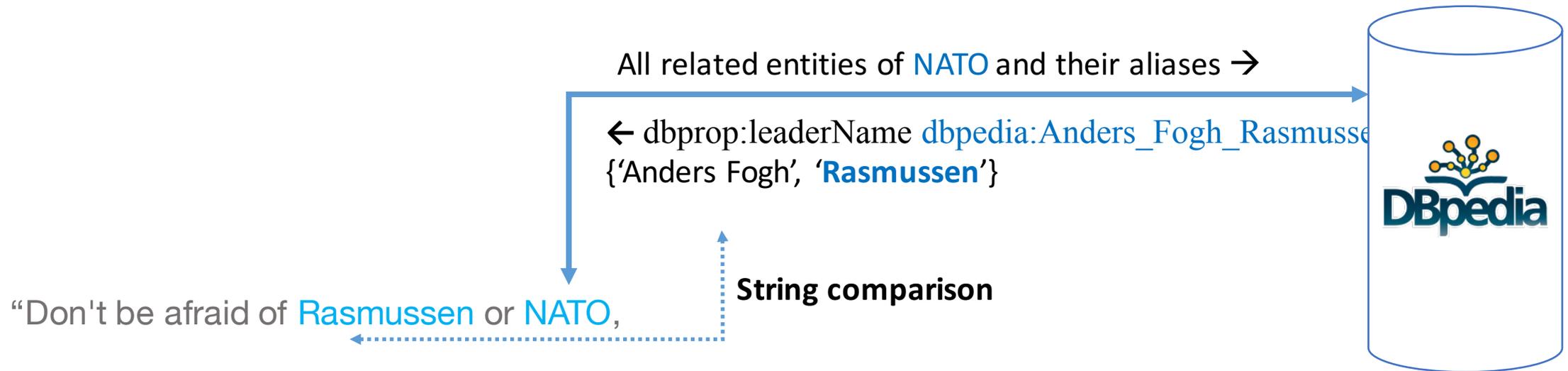
# Context-Related Entity Search

Sometimes, mapping for an alias cannot be found



# Context-Related Entity Search

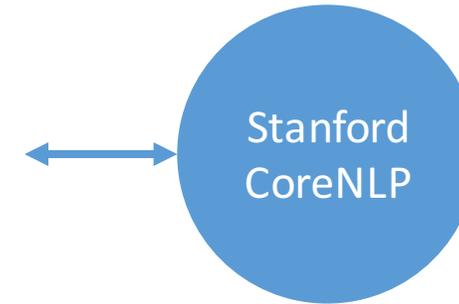
Sometimes, mapping for an alias cannot be found



**Risk:** lower precision

# Coreference Resolution

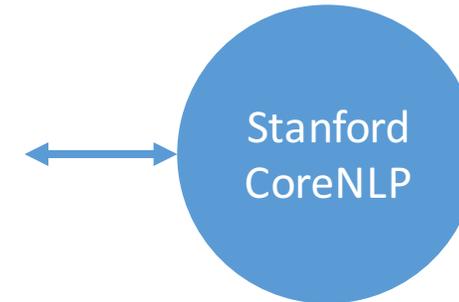
“Don't be afraid of **Rasmussen** or **NATO**, this is none of their business. If he ends up sending **USS Ronald Reagan** aircraft carrier to the coast of **Scotland**, then he should have done the same to **Crimea**.”



# Coreference Resolution

Coreference resolution

“Don't be afraid of Rasmussen or NATO, this is none of their business. If he ends up sending USS Ronald Reagan aircraft carrier to the coast of Scotland, then he should have done the same to Crimea.”



**Risk:** lower precision

# Entity Extraction – Experiment Setup

- **10 news articles** that use **DISQUS**
- **100 comments** having the highest word counts
- **5 students** as **entity** and **aspect** annotators
- Annotated data as ground truth

# Entity Extraction – Experiment Results

	Zemanta (baseline)		+Entity Filtering		+Name Normalization		+Context Search		+Coreference Resolution	
	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>
Politics	70.01	59.17	89.33	58.83	89.23	67.43	89.22	71.99	89.07	81.31
Techs	74.10	52.33	94.52	52.31	94.51	53.09	94.51	54.98	89.43	61.62
Sport	75.04	36.61	96.11	36.61	96.09	40.68	95.89	70.61	92.08	79.81
Average.	72.74	50.35	92.92	50.21	92.88	55.06	92.81	66.75	90.09	74.94

	AIDA (baseline)		+Entity Filtering		+Name Normalization		+Context Search		+Coreference Resolution	
	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>	<i>Prec.</i>	<i>Recall</i>
Politics	77.82	66.35	78.08	66.34	80.21	67.88	80.17	68.51	80.01	77.56
Techs	83.51	69.33	83.75	69.33	88.37	75.75	87.33	76.07	83.30	85.98
Sport	91.55	31.97	91.89	31.95	91.89	32.44	90.86	45.64	86.67	51.74
Average	81.67	56.93	81.93	56.92	84.73	59.61	84.19	63.92	82.08	72.34

# Aspects

- of product entities
  - *The aspects of an entity  $e$  are the **components** and **attributes** of  $e$ .* (Zhang & Liu, 2014)
- of entities on news
  - “More **Scots** would definitely have **voted** no than yes” (**voting** - **action**)
  - “**Orlando Bloom** is a good **actor**” (**acting** - **skill**)
  - “...it’s the right the **right** of **Scottish People**” (**right** - **possession**)
  - Other: **components, attributes, and moods**

An **aspect** is all what is arguable about an **entity**

# Types of Aspects

aspect: right

- “...it’s the right the **right** of Scottish People.” **(explicit)**

aspect: employer

- “Tesco is **large**.” **(implicit)**

aspect: beauty

- “Scotland is a very **beautiful** country.” **(semi-implicit)**

aspect: voting

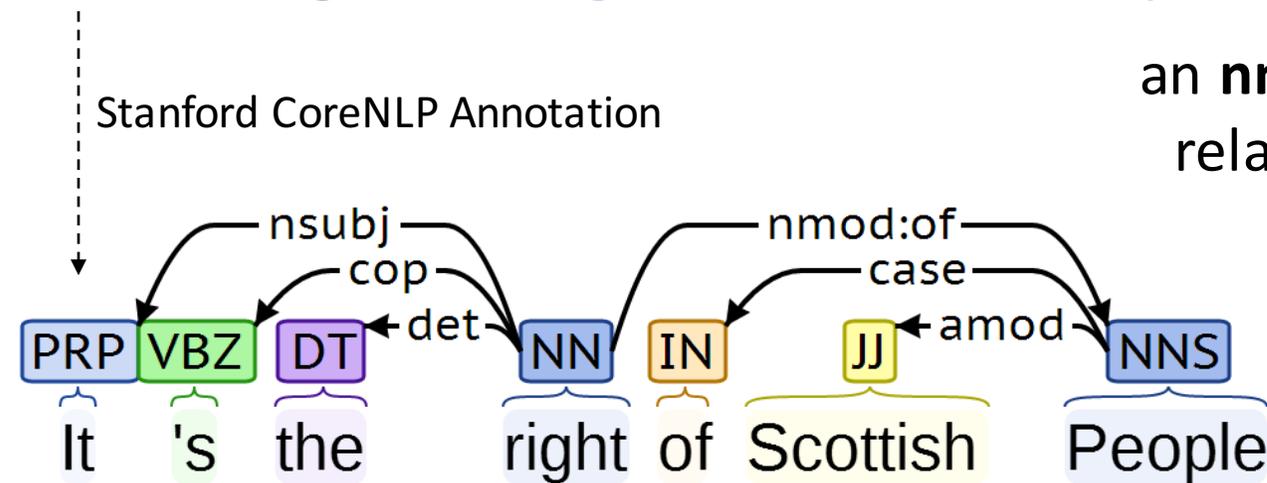
- “The Scots can **vote** however they want.” **(semi-implicit)**

# Extraction of Explicit Aspects: Exploiting Dependency

## Prepositional Dependency

“...it’s the right the **right** of **Scottish People**.”

Extract all **noun phrases** that have an **nmod:of**, **nmod:in**, **nmod:on**, or **nmod:at** relation towards the **entity** in the sentence.



# Extraction of Explicit Aspects, Combined with Entity Extraction

- Specifically, the coreference resolution part

“Don't be afraid of Rasmussen or NATO, this is none of their business.”



possessive dependency

# Extraction of Implicit Aspects: Adjective-to-aspect Mapping

Idea from (Zhang & Liu, 2014)

“**Tesco** is **large**”

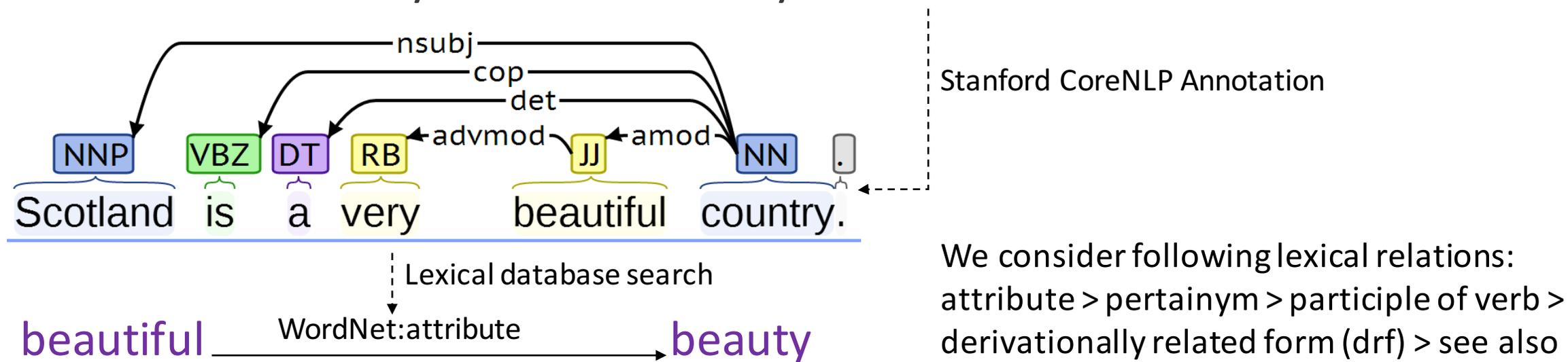
In other comments, we found as aspects of Tesco, qualified as “large”:

- employer (2x)
- back office (1x)
- call center operation (1x)

We conclude: most probably, the **employer** aspect of **Tesco** was meant. Result is further improved by (1) taking into account frequent context words and (2) lexical relations of adjective.

# Extraction of Semi-Implicit Aspects (1)

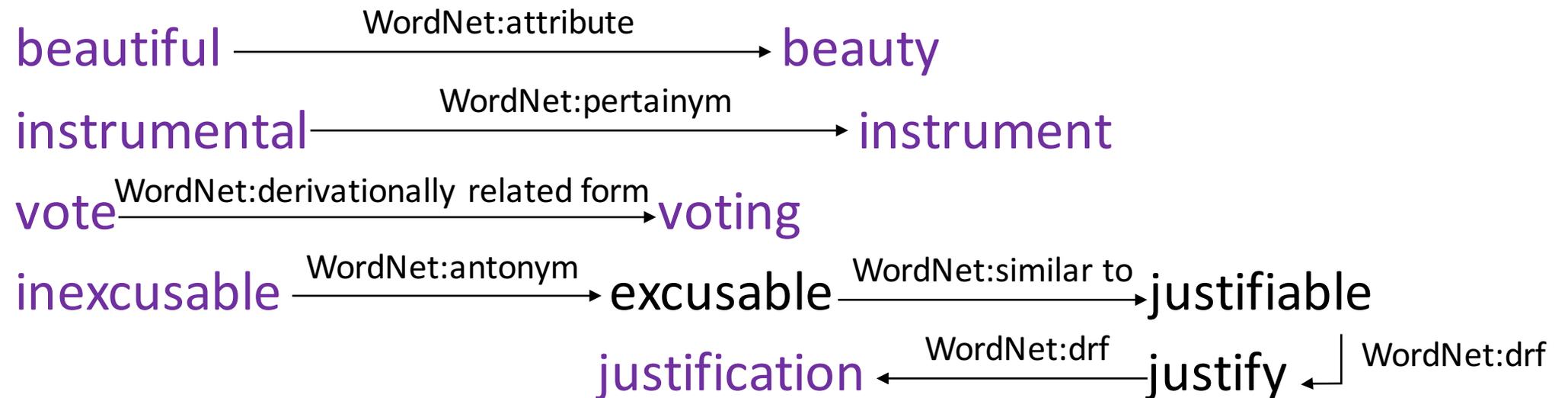
- Semi-implicit aspects: implicit aspects that don't have mapping.
- “Scotland is a very beautiful country.”



We search for a **noun phrase** that is connected to the entity and the word indicating the aspect using a lexical relation.

# Extraction of Semi-Implicit Aspects (2)

- Generally can be used to identify **aspects** from verb, adjective, or noun.
- Other examples:



- If there are multiple possible **aspects** for a single word, we use **WordNet::Similarity** to decide for the best one.

# Aspect Extraction – Experiment and Results

	Precision	Recall	F <sub>1</sub>
Explicit	<b>90.88</b>	23.50	37.34
Explicit + Implicit	76.87	26.12	38.99
Explicit + Semi-Implicit	71.31	64.62	67.80
Explicit + Implicit + Semi-Implicit	73.12	<b>73.82</b>	<b>73.47</b>



# Conclusion

- General contribution: a framework for organizing news comment using **entity extraction** and **aspect extraction**.
- Our **entity extraction**: unsupervised tools + **entity filtering, name normalization, entity search, and coreference resolution**.
- We extract **explicit, implicit, and semi-implicit** aspects using **grammar analysis and lexical database search**.
- Experiment shows improvement on both **entity** and **aspect** extraction compared to baseline technique.

# Future Works

- Addressing limitations:
  - **Concept extractions**
  - Idioms and other metaphorical expressions
  - Difficult coreference (e.g. demonstrative pronouns)
  - Experiments on more, various data
- Complete the missing pieces:
  - **Sentiment analysis** for news comments

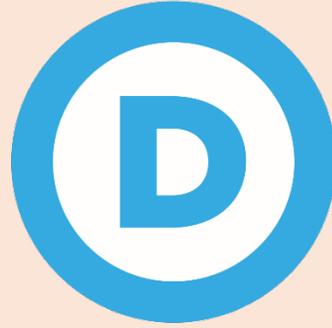
# Acknowledgements

- European Master's Programme in Computational Logic
- To-Know Project
- SIGIR Student Travel Grant

# Thank you!

# Extra slides

An **entity** can be...



a **person**, a **location**, an **organization**, or **any well-defined concept** such as **nationalities**, **languages**, or **wars**.

# Entity Extraction Tasks

1. **Recognition** – through proper names/rigid designators (Coates-Stephens, 1992) (Thielen, 1995) (Nadeau & Sekine, 2006)

“**Scotland** can vote however it wants, it's the **Scottish peoples** right.”

2. **Disambiguation** – by mapping to a representation in a KB

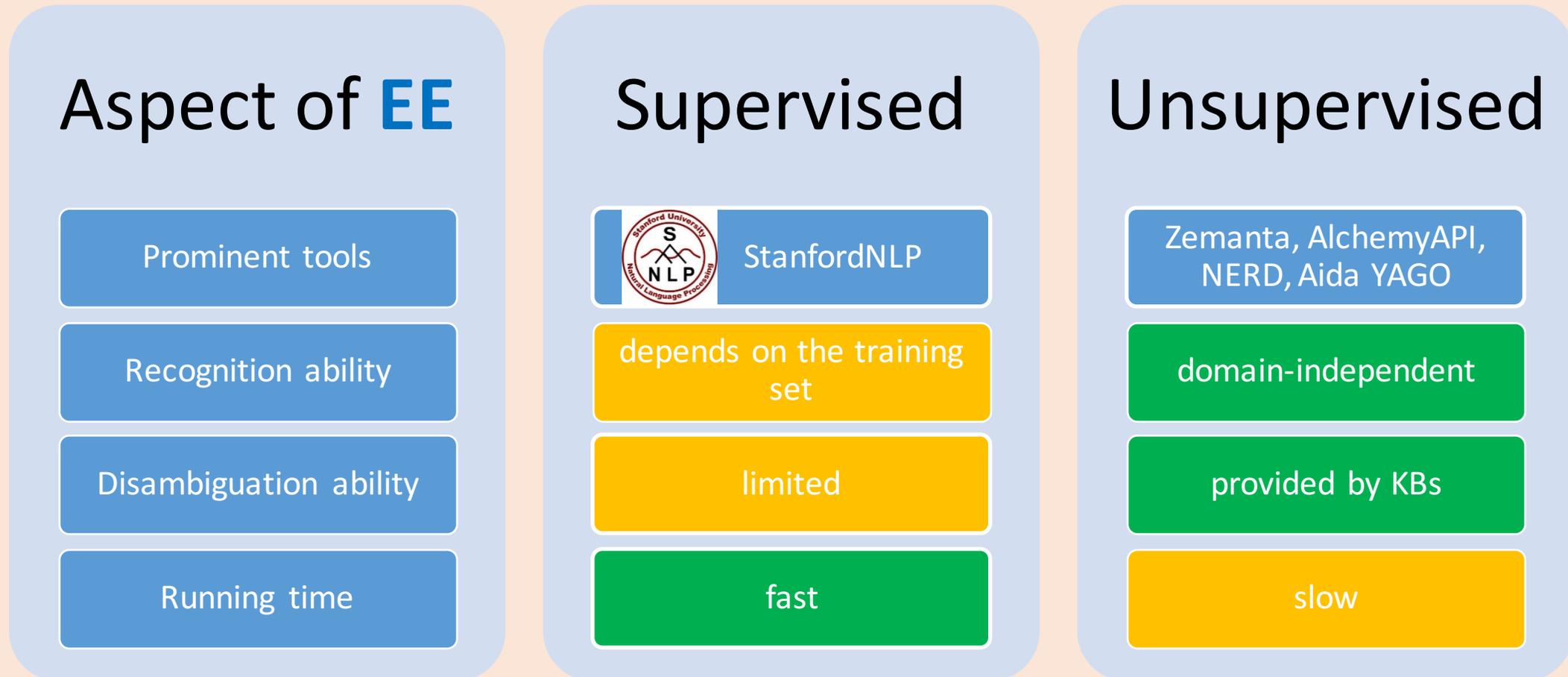
<[http://dbpedia.org/resource/USS\\_Ronald\\_Reagan\\_\(CVN-76\)](http://dbpedia.org/resource/USS_Ronald_Reagan_(CVN-76))>

“If he ends up sending **USS Ronald Reagan** aircraft carrier to the coast of **Scotland**, then he should have done the same to **Crimea**.”

<<http://dbpedia.org/resource/Scotland>>

<<http://dbpedia.org/resource/Crimea>>

# Supervised vs Unsupervised Approaches to Entity Extraction

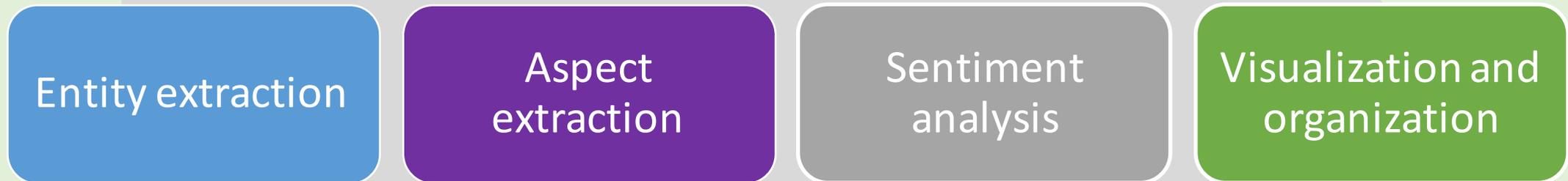


# There is a need for organizing comments

to help users to:

- (1) **have a better understanding** of the viewpoints related to each topic
- (2) facilitate the participation in discussions and thus increase the chance of **acquiring new viewpoints**

**Our contribution is a comment organization framework:**



# Extraction of **Implicit Aspects**: Adjective-to-aspect Mapping

Idea from (Zhang & Liu, 2014)

“**Tesco** is **large**”

In other comments, we found as aspects of Tesco, qualified as “large”:

- employer (2x)
- back office (1x)
- call center operation (1x)

We conclude: most probably, the **employer** aspect of **Tesco** was meant.

# Extraction of Implicit Aspects: Context Words

Suppose now we need a **tiebreaker!**  
rdf:type

“Tesco is **large** and the pay is good” **context words: {large, pay, company}**

In other comments, we found as aspects of Tesco, qualified as “large”:

- employer (2x) **context words: {employer, large, salary, job, people}**
- back office (2x) **context words: {back, office, large, area, building}**
- call center operation (1x)

We use **context-words difference**, computed using **WordNet:Similarity**.

We conclude: most probably, the **employer** aspect of **Tesco** was meant.

# Extraction of **Implicit Aspects**: Experiment and Result (1)

Adjective-to-aspect mapping			with context words	
Data	Precision	Recall	Precision	Recall
All News	76.87	26.12	88.65	30.03

# Extraction of **Implicit Aspects**: Lexical Mapping

“**Tesco** is **large**”

In addition to “**large**”, count also aspects qualified with similar adjectives (“**huge**”, “**big**”, ...)

Similarity is measured using

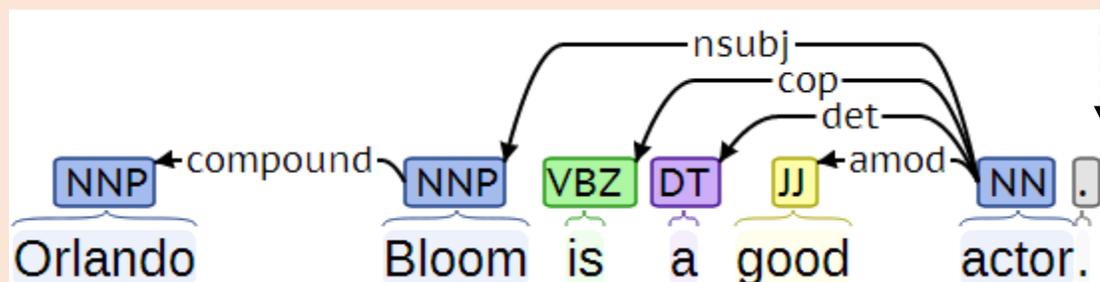
1. lexical relationship <synonym> and <similar to> in **WordNet**
2. **WordNet::Similarity**

# Extraction of **Implicit Aspects**: Experiment and Result (2)

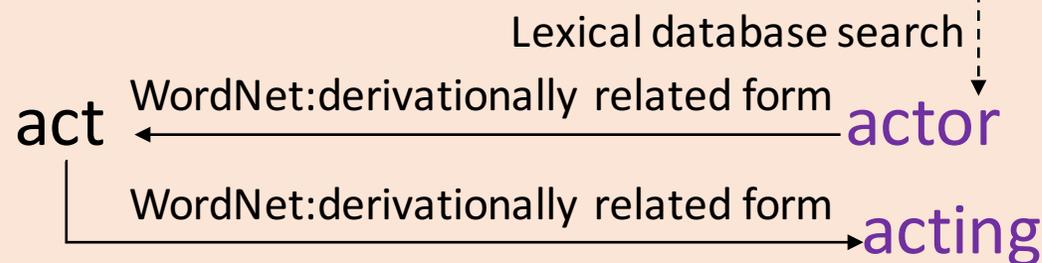
Lexical mapping (1-step)			2-steps	
Data	Precision	Recall	Precision	Recall
All News	87.07	32.72	83.33	32.76

# Extraction of Semi-Implicit Aspects (2)

- If we don't find the aspect within 1 step of lexical search:
- “Orlando Bloom is a good actor”



Stanford CoreNLP Annotation



To find intermediate synsets, we consider following lexical relations:  
synonym > antonym > similar to >  
derivationally related form (drf) > see also

We search for the closest noun to the pseudo-aspect.

# Finding Aspects

1. Find words that represent the aspect

job, beautiful, large, acted

<noun>, <adjective>, or <verb>

**Technique:** grammar analysis

**Tool:** Stanford CoreNLP

2. Identify the aspect

job, beauty, employer, acting

**Technique:** frequency-based mapping (implicit)  
lexical database search (semi-implicit)

**Tools:** WordNet, DBpedia